

Return to Vendor Policy

CRKT

Basic Policy Information

DO NOT RTV CUSTOMER OWNED GOODS, DIRECT THEM TO THE WARRANTY
SEE WARRANTY RETURN FORM LINK. SEE THIS LINK <https://www.crkt.com/customer-service/warranty-information> OR SCROLL DOWN AND READ PAGES BELOW
COMPANY WILL STAND BY THEIR PRODUCT AND REPAIR OR REPLACE A CUSTOMERS KNIFE THEY JUST NEED TO BE CONTACTED BY CUSTOMER, THEY DO NOT WANT US ACCEPTING KNIVES BACK, IF POSSIBLE, PLEASE DIRECT CUSTOMERS TO THEIR LIFETIME WARRANTY, AND DO NOT RTV.

Exceptions

IF YOU FIND A DAMAGED OR DEFECTIVE ITEM ON SALES FLOOR THAT HAS NOT BEEN SOLD YOU MAY RTV THE ITEM

Vendor Requirements (Proof of Purchase, Etc.)

USE THEIR WARRANTY WITH CUSTOMER, DO NOT RTV KNIFE, DIRECT CUSTOMER TO WARRANTY INFORMATION

Warranty Links and/or Additional Information SEE NEXT PAGES

https://www.crkt.com/pub/downloads/pdf/CRKT_Warranty_Return_Form_2019.pdf

THE CRKT® LIMITED LIFETIME KNIFE WARRANTY

This warranty covers any defects in materials or workmanship. If one of our knives ever breaks or fails because of material or manufacturing defect, we'll repair or replace the knife.

This warranty runs as long as you own your knife. Coverage ends if you sell or otherwise transfer the knife to someone else, or if your CRKT® knife is modified in any way.

This warranty does not cover breakage or failure due to misuse of the knife. Knives as good as ours rarely break or fail because of a defect. Usually they break or fail from what we call "tool abuse"—using them for unsuitable tasks like prying or pounding. Therefore, blade tip breakage is not covered by our warranty. Use of a knife for any purpose other than cutting voids the warranty. (The exceptions to this caution are the A.B.C. Aqua and MAK-1 Multiple Access Knife which have tips designed specifically for prying.) So please match the tool to the task, and use your knife only for cutting. The knife will last longer, and you'll be safer too. This warranty does not cover failure of mechanisms due to your failure to properly maintain them.

Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Misuse of your knife can cause serious injury or even death. It can also cause your knife to break or fail and the CRKT® limited lifetime warranty will not apply. Failure to properly maintain your knife also may cause its mechanisms to not function properly, which could result in injury to you or damage to the knife. Follow the do's and don'ts which are included in your CRKT® knife package and the knife will last longer and you'll be safer too.

Automatic Warranty Information

For all information regarding automatic knives, see the [auto warranty form page here](#).

The CRKT® Accessory Warranty

CRKT® accessories, including deployment systems, carry systems, and sharpeners, have a one-year limited warranty against defects in material or manufacturing.

The CRKT® LED Light Warranty

On those CRKT® products which contain an LED flashlight, the light mechanism has a 90-day limited warranty to the original purchaser against defects in material or manufacturing. Proof of purchase may be required for warranty claims.

Missing Parts

If you are missing parts such as a screw or clip, [click here for free replacement parts.](#)

How to Send Your CRKT® Products to Us

If you have a problem with a CRKT® knife or accessory which is the result of a defect in materials or workmanship per the warranty statements above, here is how to return it to us:

1. [Fill out the Warranty Information Form \(download\)](#)
2. Package your knife securely.
3. Include the warranty information form.
4. Send your knife or accessory to: Warranty Claims Columbia River Knife & Tool 18348 SW 126th Place Tualatin, OR 97062 USA

****If sending by carrier other than UPS or Fed-Ex, we suggest you insure the package for your own protection. CRKT® is not responsible for lost packages**

WARRANTY FOR AUTOMATIC KNIVES

Our knives and tools have a limited lifetime warranty against manufacturer defects.

View the full CRKT warranty statement here - <http://www.crkt.com/warranty>.

If your Automatic knife qualifies for warranty, you must return it to the place you bought the knife.

Or you can download the Automatic Opening Knives Warranty Repair Request Form here:

[Automatic Opening Knives Warranty Repair Request Form \(Download PDF\)](#)

Download the Automatic Opening Knives Warranty Repair Request Form and return the knife and form to CRKT at the address below.

Do not ship via US Mail, doing so violates Federal Law.

You must complete the form and include it with your knife.

Otherwise we will not be able to return your knife.

This is the Federal Law.

Send your knife to:

Warranty Claims
Columbia River Knife & Tool
18348 SW 126th Place
Tualatin, OR 97062 USA

If you have any questions, Customer Service can be reached toll free at 1-800-891-3100.

Automatic Knife Operating Instructions

To Open:

Slide the safety lever* back to make sure it's disengaged and grip the knife securely.
Push the activation button with your thumb – the blade will open and lock into position.
For additional security, move the safety lever* forward.

To Close:

Pull back on the safety lever* (if engaged) and push the activation button to release the blade from the opened and locked position.
Close the blade until it is secure in the handles.
Slide the safety lever forward to securely lock the blade in the closed position.

To Change Clip Position:

Use a T6 Torx® wrench to remove the clip screws.
Apply Blue Loc-Tite® and reinstall clip screws in desired location.

Automatic Knife Maintenance Instructions

Lubrication:

We lubricate the pivot with Sentry Solutions® Hi-Slip Grease which will last a long time.
If the knife action slows, try a small amount of Break-Free® or a similar lubricant in the pivot area.

Pivot Adjustment/Frame Screws:

The pivot is secured with Red Loc-Tite®.
Do not attempt to adjust the pivot.
If the pivot screw becomes loose, new Red Loc-Tite® must be applied.
Do not attempt to adjust the frame screws; adjusting the frame screws breaks the Loc-Tite® seal.

Blade:

The blade steel is high carbon CPM154 and the exposed edge will rust if not properly maintained.
Carefully apply a light coating of 3-in-1 oil to the cutting edge periodically.

Sharpening:

CPM154 is a very hard, high performance steel, and sharpening can be a challenge.
We recommend taking your knife to a professional for sharpening.
CRKT does not currently offer in-house sharpening services.
We can recommend Tom Veff “Edgeologist” for sharpening services. Tom can be reached [here](#).

RTV VENDOR INFORMATION

