

Return to Vendor Policy

Heritage Puzzles:

Basic Policy Information

-If a customer returns a heritage puzzle that is a mast store custom puzzle, please refund or replace it and then send item to RTV.

If a customer brings in a puzzle that is not a custom mast puzzle please direct them to Heritage, and they will send the customer a new puzzle.

1-888-348-3717 or Karen at 336-650-6688 or sales@heritagepuzzle.com

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

Warranty Links and/or Additional Information

1-888-348-3717 or Karen at 336-650-6688 or sales@heritagepuzzle.com