

## Return to Vendor Policy

**KUHL**

### Basic Policy Information

Please RTV any new item that is found to have a true defect. Customer returns are done on a case-by-case basis, so using judgment on the customer return is crucial, as it will depend on the age of the item the wear and tear and the specific defect the customer is claiming.

### Exceptions

Please do not RTV items that have been Mis-used. Vendors will not credit for damages due to accidents and mis-use like too close to a campfire, or holes in items due to getting it “caught” on something.

### Vendor Requirements (Proof of Purchase, Etc.)

### Warranty Links and/or Additional Information