

## Return to Vendor Policy

### ON RUNNING

#### Basic Policy Information

You may RTV a Manufacturing Defect found in the store for new shoes up to 1 year of PO  
Customer Satisfaction RTV: 30 day return policy ONLY

#### Exceptions

NOTHING FOR ANYTHING OVER 1 YEAR INCLUDNG CUSTOMER SATISFACTION

#### Vendor Requirements (Proof of Purchase, Etc.)

Proof of purchase/and proof of return to be dated to prove the 30 day return period listed above

#### Warranty Links and/or Additional Information

If there are extenuating circumstances for the customer, please refer the customer to the website  
<https://customer-service.on-running.com/en-us/warranty-claims/>