

Return to Vendor Policy

OUTDOOR TECH

Basic Policy Information

Outdoor Tech® warrants to you, the original purchaser that products manufactured by the Outdoor Tech brand will under normal use operate as intended for a **period of (1) year from the original purchase date**. We warrant the goods to **be free from defects in material and workmanship under normal use and service**. No person, firm, or corporation is authorized to assume for us any other liability in connection with the sale of these goods. This warranty is limited and is **not applicable to damage caused by misuse or negligence**.

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

PROOF OF PURCHASE WITHIN 1 YEAR

Warranty Links and/or Additional Information

If you feel that the customer misused the product and they are still pushing back to get refund, give them the outdoor tech email and phone and tell them that there is a possibility that they can repair the product if they deem it to be within their limits and NOT misused, but if we accept back what looks to be misused we may not get credit or get a refurbished product back we cannot sell. 1-310-677-0190 support@outdoortech.com