

## Return to Vendor Policy

### PIKOLINOS

#### Basic Policy Information

PIKOLINOS WILL GUARANTEE THEIR PRODUCT FOR TWO YEARS FOR NORMAL WEAR AND TEAR. MUST HAVE PURCHASE AND RETURN RECEIPTS.

#### Exceptions

ABUSE, BURNS, ACCIDENTS (CUT WITH KNIFE, PET BITE OR TEAR, ETC...)

#### Vendor Requirements (Proof of Purchase, Etc.)

VENDOR REQUIRES PURCHASE AND RETURN RECEIPTS TO PROVE TIME FRAME.

#### Warranty Links and/or Additional Information

RTV ONLY: PO# and INVOICES and PHOTOS and their CLAIM FORMS and RECEIPTS