

Return to Vendor Policy

TOPO ATHLETIC

Basic Policy Information

IF IT IS A TRUE DEFECT, PLEASE PROVIDE A THOROUGH DESCRIPTION OF THE DEFECT AND MARK WITH PAINTERS TAPE. IT MUST BE WITHIN 30 DAYS. MUST PROVIDE PURCHASE AND RETURN RECEIPTS TO PROVE TIMEFRAME TO VENDOR. IF THE ISSUE IS CUSTOMER SATISFACTION, IT MUST BE WITHIN 30 DAYS. PROVIDE PURCHASE AND RETURN RECEIPTS TO SHOW TIMEFRAME TO VENDOR.

Exceptions

NORMAL WEAR AND TEAR, ACCIDENTS FROM BURNS OR PETS, ABUSE OF SHOES(NOT WEARING FOR PURPOSE THEY ARE INTENDED FOR).

Vendor Requirements (Proof of Purchase, Etc.)

MUST HAVE PURCHASE AND RETURN RECEIPTS. RTV PROVIDE PHOTOS OF DEFECT, TONGUE OF SHOE, STYLE, COLOR, SIZE. PO.

Warranty Links and/or Additional Information