

## Return to Vendor Policy

### KAVU

#### Basic Policy Information

You may RTV items found defective on the sales floor or returned by customers as long as it is a TRUE DEFECT. Please be sure these items are being RTV'd within the "SEASON" for defects found, and the customer MUST comply with our Mast Store return policy time frame. Please see KAVU'S Description below:

All KAVU Mask sales are final sales.

KAVU warrants our products to be free of manufacturer defects: Normal wear and tear, modifications, alterations, machine washing your bag, natural fading, color transfer from non-KAVU items to KAVU items, negligence, spills, damage, buckles getting smashed in car doors, broken buckles, weather damage, lawnmowers, dogs, small children and/or use for any purpose other than everyday casual wear **are not covered by our warranty.**

There is no implied life span due to the many variables which can affect our products. If you own a KAVU item that you believe is defective, please visit the store where you purchased the item. We have systems in place with our dealers to handle defects, they should be able to assist you with a return or replacement - (if they aren't sure how, have them give us a call!) KAVU cannot replace or refund products not purchased directly from us.

#### Exceptions

#### Vendor Requirements (Proof of Purchase, Etc.)

**PROOF OF PURCHASE/RECEIPTS**

#### Warranty Links and/or Additional Information