

## Return to Vendor Policy

### WINKLER KNIVES

#### Basic Policy Information

For all damages and defects found on customer owned goods please send customer to email or call Winkler and Winkler will take care of the customer. Have them call 828-262-3691 OR [info@winklerknives.com](mailto:info@winklerknives.com)  
Knives that are found on the sales floor with damage or defect you may RTV but please send customer owned good directly to manufacturer.

#### Exceptions

Only RTV items with issues on sales floor NO customer returns because the vendor will make good with the customer

#### Vendor Requirements (Proof of Purchase, Etc.)

#### Warranty Links and/or Additional Information

828-262-3691 OR [info@winklerknives.com](mailto:info@winklerknives.com)