

Return to Vendor Policy

OURAY

Basic Policy Information

You may RTV something that is truly defective and found that way on sales floor or returned a customer. BUT.....it **MUST BE** within the **SAME SEASON** and it **MUST BE A TRU DEFECT** . They DO NOT give credit for customer satisfaction.

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

Please provide proof of purchase, to show season time frame compared to when we received product

Warranty Links and/or Additional Information