

## Return to Vendor Policy

### SALOMON SHOES

#### Basic Policy Information

You may RTV any shoe within two years of purchase, but **MUST HAVE PROOF OF PURCHASE** (send it with RTV) and it **MUST** be a **TRUE DEFECT** of material or manufacturing, not normal wear and tear

#### Exceptions

**CUSTOMER SATISFACTION:** There is no guarantee that we will get credit for satisfaction issues. This is a case by case basis with the customer, if possible please send them to the website warranty link, as preferred by the vendor: [Our Warranty \(salomon.com\)](#) **DO NOT RTV Customer satisfaction issues**

#### Vendor Requirements (Proof of Purchase, Etc.)

COPY of Proof of Purchase

#### Warranty Links and/or Additional Information

[www.salomon.com/en-us/shop/contact/warranty](http://www.salomon.com/en-us/shop/contact/warranty)