

Return to Vendor Policy

SHERPA

Basic Policy Information

-You may RTV any damaged or defective item found in stores.
-You may RTV a customer return for a defective item
DO NOT RTV products due to customer satisfaction

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

RTV has to take photos, so defect should be “documentable”, then RTV must destroy upon request of Sherpa, **so if you think you can make a discounted sale off of it, do that first.**

Warranty Links and/or Additional Information