

Return to Vendor Policy

TAOS FOOTWEAR

Basic Policy Information

You may RTV any item with a TRU DEFECT. They do not credit for customer satisfaction

Exceptions

NO Customer satisfaction credit DO not RTV for customer complaints, must be a TRUE DEFECT

Vendor Requirements (Proof of Purchase, Etc.)

Warranty Links and/or Additional Information

RTV USE ONLY: take photo of defect and give thorough description of defect and take photo of commercial label on shoe. Email pics to Orders@Taosfootwear.com, include in email the style color size and nature of defect, hold items for next step, as they may or may not want the items returned