

Return to Vendor Policy

ANDREE BY UNIT

Basic Policy Information

If the item is within the "SAME SEASON" You may RTV items found on the sale floor to be defective or damaged (as long as it is damage that did not occur on our sales floor). You may accept a return from a customer if the item is truly defective as long as it is within the same season. Do not accept from customer if the customer wore it and caused damage. Winter clothes before Spring, Spring clothing before Summer, Summer clothing before Fall, and Fall clothing before Winter. They DO NOT have a customer satisfaction policy, do not accept clothing back as a return if the customer is dissatisfied with it due to comfort, unless it is a defect in the garment that is causing the comfort issue.

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

Warranty Links and/or Additional Information