

Return to Vendor Policy

TIMEX

Basic Policy Information

Timex has a 1 year warranty on defects from the “purchase date” we must have proof of purchase for a customer return. There can be no tampering, repair work done or mis-use of the item for the warranty to stand. For things found on the sales floor, you may RTV normally, but customer returns require it to be bought through us, no attempts to fix, a receipt of purchase within a year.

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

MUST HAVE PROOF OF PURCHASE, YOU MUST PROVIDE A RECEIPT FOR A CUSTOMER RETURN

Warranty Links and/or Additional Information

[Timex International Warranty | Timex](#)