

Return to Vendor Policy

KELTY

Basic Policy Information

Kelty branded tents, backpacks, sleeping bags, and kid carriers purchased only from authorized sellers are **warranted to the original purchaser against manufacturing defects in materials and workmanship for the lifetime of the product. This does not mean your lifetime, but the reasonable lifetime of the product**, considering its age and how you have cared for and used it.

Kelty branded lighting, trekking poles, furniture, sleeping pads, coolers, airbeds, drinkware, apparel, and accessories **are covered by a one-year warranty to the original purchaser** from an authorized seller that protects the original purchaser against manufacturing defects in materials and workmanship. Please keep original sales receipt for all Kelty branded product purchases. We require proof of purchase from an authorized seller to qualify for warranty service, unless otherwise prohibited by law.

If a Kelty branded product covered by one of these warranty options qualifies as a manufacturing defect, we will repair the product, without charge, or replace it, at our discretion. Only original, unaltered, and unmodified materials and workmanship are covered by this warranty. This warranty does not cover damage caused by accident, improper care, negligence, weather-related damages (wind, rain, fire, animals, etc.), normal wear and tear, or the natural breakdown of colors and materials over extended time and use. This warranty does not cover consequential damages or any other losses arising from any defect of the product.

Exceptions

Vendor Requirements (Proof of Purchase, Etc.)

PROOF OF PURCHASE TO PROVE ONE YEAR WARRANTY WHEN NEEDED.

Warranty Links and/or Additional Information