

## Return to Vendor Policy

### LIFE IS GOOD

#### Basic Policy Information

Sales Rep has extended their 7 day period to "Seasonal" You may RTV damaged and defective product if it is still "in-season". This pertains to customer satisfaction as well. See additional information below.

#### Exceptions

#### Vendor Requirements (Proof of Purchase, Etc.)

RTV these right away, so they can stay "in-season"

#### Warranty Links and/or Additional Information

Guide for Same Season: Item arrived Feb-June an RTV can be done by July. If item arrived Aug-Dec item can be RTV by January. If you are trying to RTV a summer t-shirt in October, we will not get credit. "think seasonally" and with caution, as the sales Rep is kind enough to extend their policy to us for seasonal items