

Return to Vendor Policy

Doug Osborne BIRD HOUSES

Basic Policy Information

You may RTV bird houses that you are finding to be damaged, as well as, if a customer brings one in that has gotten damaged. Doug will fix the house and return it to use on the delivery of his next order. This takes a good amount of time and sometimes he replaces his bird house with another style. Eventually your store may receive the “replacement” bird house, or we may have taken care of it internally in another way.

Exceptions

If a bird house gets significantly damaged by a customer or employee in the store (aka, stepped on or squashed in back stock), please MOS to be fair to the artist that works on these.

Vendor Requirements (Proof of Purchase, Etc.)

Warranty Links and/or Additional Information