

Return to Vendor Policy

OBOZ

Basic Policy Information

Oboz footwear is covered by a limited 1-year warranty against **manufacturing defects in materials and workmanship**. Issues of size, or damage due to normal wear and tear, abuse, or accidents **are not covered** by our warranty.

The following is also NOT COVERED:

- *Shoes purchased more than one year ago*
- *Shoes not purchased at an authorized Oboz retailer or on www.obozfootwear.com*
- *Issues related to wear and tear through intended use, such as tread wear or frayed webbing*
- *Issues related to size, fit, or comfort.*
- *Broken or damaged laces and worn soles*
- *Previously warrantied shoes*
- *Issues related to performance expectations*
- *Warranties submitted outside the US and Canada*

Exceptions

none

Vendor Requirements (Proof of Purchase, Etc.)

MUST HAVE PROOF OF PURCHASE AND RETURN, AS WE NEED TO PROVE THAT IT IS WITHIN 1 YEAR OF PURCHASE, PLEASE BE SURE TO SEND THIS TO RTV, OR WE CANNOT GET CREDIT.

Warranty Links and/or Additional Information

<https://obozfootwear.com/en-us/warranty-information-claims>