



Repair Request

Benchmade Knife Company, Inc. warrants to the original owner that their knife will be free from defects in materials and workmanship. Benchmade will without charge, repair or replace at our (Benchmade's) option, any knife returned for Warranty work and found to be defective by Benchmade. Each new Benchmade knife is packaged with written documentation of the Benchmade Warranty, please review the warranty coverage before sending knives in under warranty claims.

We ask that you fill out the following information and send it with the knife so we can service and safely return your knife in a timely manner. Please do not send the original box with your knife, we cannot return them. The knife must be shipped by owner, prepaid and insured, together with a description of the problem.

Note: Any automatic knife returned for Warranty or LifeSharp service from outside of Oregon must also include either a signed copy of the "Auto Knife Opening Acknowledgement Form", your web account username if you have already accepted the web AKO Acknowledgement, or be returned through an authorized Benchmade dealer. No exceptions will be made.

**BKC, Inc.
Attn: Repair
300 Beaver Creek Rd.
Oregon City, OR 97045**

Please fill out the following information and include with your knife to insure its safe return.

We recommend having your knife returned to a street address (versus PO Box) where someone will be available to receive the package during the day. If you are unavailable during standard delivery hours, we suggest a work address, a trusted family member or a friend.

(Please print clearly)

Name: _____
BKC Account# or User Name: _____
Model(s): _____
Address: _____
City, State, Zip: _____
Daytime Phone Number: _____
Email Address: _____
Military/Public Safety? Branch? _____
Replace the clip? Yes No

If you have noticed any additional issues or have any repair requests, please list them below and **let us know if there are any parts we should NOT replace**. Blade replacement costs for non-warranty repairs (subject to availability) are \$25 for satin blade and \$35 for a black blade.

For non-warranty services including custom laser marking and shipping:

Credit card (Visa, MasterCard, American Express & Discover)

Card number: _____ Card Expiration Date: _____ Amount: \$ _____

Checks and Money Orders can be made payable to: **Benchmade Knife Company**

**Would you like to customize this knife while it's in?
Fill out the next page and send it in with your knife.**

Custom Lasermark Form

Text OR Logo (anywhere on knife, even multiple locations)	1-25 \$5 per knife 25+ \$4 per knife
Text AND Logo (anywhere on knife, even multiple locations)	1-25 \$7 per knife 25+ \$6 per knife
DEFAULT TEXT STYLE: Tahoma Font, non- bolded , non- <i>italic</i> , First Letter Caps (NOT ALL CAPS) Front Placement (Butterfly side), customized to size of the blade/handle	

Name: _____ Customer Acct #: _____
 Date Received: _____ Email Address: _____
 Phone #: _____

Model(s): **Qty:** **Special Marking Instructions:**
 (I.e. text/logo requested and other style options): *Only use quotes if included in the marking.*

Example:

<u>585SBK</u>	<u>1 Text Only</u>	<u>Happy Anniversary 6/1/70</u> <u>Put the date on the second line and center text. Use Garamond font in bold.</u>

LOGO MARKS: (Email logo to lasermark@benchmade.com or contact the Lasermark Department at 800-800-7427 x 163 for more info)

Logo File Name(s): _____

Other Style Options Include (Please note requested style in Special Marking Instructions):

<u>Fonts:</u> COPPERPLATE GOTHIC LIGHT <i>Bradley Hand ITC</i> Times New Roman Garamond <i>Papyrus</i> <i>Script MT Bold</i> <i>Monotype Corsiva</i> <i>Pristina</i>	<u>Style:</u> Bold <i>Italic</i> ALL CAPS Align Left/Center/Align Right	<u>Placement:</u> Blade: Front (Standard) Back Handle: Front (Standard) Back
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