

## Return to Vendor Policy

### Basic Policy Information

**RTV a GSI product if it falls within the guidelines below. Please be sure to thoroughly check the issue with the product to ensure that it was not misused by the customer.**

**What's covered?** Any defects in materials and workmanship over the lifetime of the product that affect functionality and performance. GSI Outdoors reserves the right to make the determination as to the use of this policy.

**What's not covered?** Warranty does not cover normal wear and tear over the lifetime of the product. Normal wear and tear includes but not limited to scratches, abrasions, scuffing, accidents, color fading, corrosion, modifications, rust, or the natural breakdown of materials over time. If we determine your gear does not fall under warranty, when possible, GSI Outdoors will offer parts at a small cost. Shipping costs apply.

Warranty does not cover damage caused by improper care, misuse, accidental damage, or neglect outside of GSI Outdoors' written instructions and guidelines included with the purchase of each product. Cosmetic damage incurred during normal usage that does not affect the functionality or performance of the product is not covered.

Warranty does not cover products acquired from unauthorized dealers and aftermarket sources — such as online auction sites, liquidators, consignment shops, private sellers, sales samples, promotional products, and final sale/warehouse sales.

### Exceptions

### Vendor Requirements (Proof of Purchase, Etc.)

### Warranty Links and/or Additional Information

<https://gsioutdoors.zendesk.com/hc/en-us/articles/360048632052-Warranty->