

Return to Vendor Policy

BLACK DIAMOND

Basic Policy Information

Black Diamond Equipment, Ltd. (“Black Diamond”) warrants to the original end-user purchaser that its Black Diamond® products (“Products”) will be free from material or manufacturer defects for the Warranty Periods outlined below.

Products/Category	Warranty Period (from date of purchase)
Lighting Products	3 Years
Apparel/Soft Goods (Packs and Gloves)	1 Year
Footwear	1 Year
Jetforce Packs (2019* Models and on)	3 years for the pack, 1 year for li-Ion Battery
Pieps and Fritschi Products	Subject to respective policies: Pieps Here Fritschi Here
ATK and Helio Bindings	2 Years, Click Here or see separate link below to start a claim
Beacons	2 Years
All other Products	1 Year

*Jetforce Pro and Pieps Jetforce BT

This limited warranty does not cover any defects due to normal wear and tear, damage due to misuse or excessive use, accidental damage, alteration or modifications to the Product, or neglect, negligence, or improper care. Nor does this limited warranty cover:

- Fading colors, logos, and markings due to use
- Cuts, burns, abrasions, or tears
- Packed out insulation
- Poor or incorrect fit
- Items bought used
- Product that has been modified or altered by a person or an entity other than Black Diamond (such as the use of Quiver Killers or other binding inserts)
- Apparel that has been altered, tailored, or otherwise modified by a person or an entity other than Black Diamond
- Loss of waterproof coatings or treatments
- Dulling of points (such as on crampons or ice axes)

Exceptions

This limited warranty does not cover any defects due to normal wear and tear, damage due to misuse or excessive use, accidental damage, alteration or modifications to the Product, or neglect, negligence, or improper care. Nor does this limited warranty cover:

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- Cuts, burns, abrasions, or tears
- Packed out insulation
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Vendor Requirements (Proof of Purchase, Etc.)

Proof of purchase so RTV can prove the timeframe for the warranted products.

Warranty Links and/or Additional Information

[Warranty](#) | [Repairs](#) | [Black Diamond Equipment](#)