

Return to Vendor Policy

Schylling

Basic Policy Information

DO NOT RTV TOYS UNDER 10\$ OUR COST. If you find a toy that has a defect or damage to it upon arrival to the store that is over 10\$ our cost, go ahead and RTV it. If a customer brings in a toy for return that is defective and that costs us more than 10\$ go ahead and RTV it. If you have proof of purchase and return that will be helpful to send us.

Other large quantity issues: If you have received a toy that seems to have issues, please check all the other toys and if you find the same issue with all or most of the "lot" of toys you received in you can RTV them regardless of price. We just do not want to accept small amounts of toys that are under 10\$, as it is not worth the effort to make the claim for such a small amount.

Exceptions

Receipts please if possible

Vendor Requirements (Proof of Purchase, Etc.)

Warranty Links and/or Additional Information